



## Parent Questionnaire Response – Jan 2025

	Strongly agree	Agree	Disagree	Strongly Disagree
My child is happy at school	73%	25%	2%	
My child feels safe at school	76%	24%		
My child makes good progress at this school	77%	20%	2%	
The school meets my child's particular needs	70%	26%	2%	1%
The school makes sure that my child is well looked after	78%	19%	2%	
The school supports my child's emotional and mental wellbeing and development	74%	22%	5%	
My child is taught well at this school	78%	19%	2%	
My child receives appropriate homework	56%	43%	1%	
The school helps me to support my child's learning	74%	24%	2%	
There is a good standard of behaviour at this school	69%	28%	2%	
The school deals with bullying effectively	65%	31%	5%	
The school is well led and managed	77%	18%	3%	1%
The school responds well to any concerns I have	72%	25%	1%	2%
The school keeps me well informed	53%	40%	5%	2%
I would recommend this school to another parent	75%	22%	2%	1%

Additional Comments	Response/Actions taken
I can't fault the school with my son, he is supported in all areas. He loves coming to school now.	
My child is very happy settled and excited to come to school. She enjoys learning and we are happy with the support provided. Thank you for your continuous hard work.	
Communication is lacking at times.	<p>Communication is the area with the most feedback comments and we have taken this on board. This is something that we will look at our processes and procedures for and try and improve this area. To help with this we will be sending out some information to parents, but ask that to support us in effective communication, all parents:</p> <ul style="list-style-type: none"> <li>- Regularly check the Arbor app and emails for messages</li> <li>- Ensure all numbers and emails are up to date</li> <li>- Only email school using the office email, no staff personal emails</li> <li>- Check the newsletter 'Looking Ahead' section as this contains all dates and events for at least half a term in advance</li> </ul> <p>In terms of information on what the children have been up to, please have a look at the class pages on the school website as this gives you an overview of each half term and what the children will be learning. The website also contains spotlights of key events and theme days, trip overviews and all of the information on our pupil leadership groups and their projects.</p>
I think communication could be better around more updates on what they have been up to.	
I feel we are not notified of some things until last minute for things we need to get for the children. More time to plan or buy would be helpful.	
When I've emailed I've not had a response.	
Lacks consistency in regards 1-1 staff for SEND pupils.	<p>Our aim is always to ensure consistency with staffing, but sometimes this is out of our control unfortunately as we are unable to manage when staff are unwell. We make sure that where children have a 1:1 who isn't in, they still have familiar staff in the room with them.</p>



Always recommending this school to other parents. I can't fault anyone with my child, especially her teacher this year, who has given her the confidence to try TT rockstars for the very first time this year, since she started school! Really can't praise the whole team highly enough.	
My child thrives at this school thank you	
Please introduce more sports, physical activities	This is something that we have listened to and will speak to the PE coach about. As we try and keep all of our clubs free so that there is no barrier to any child accessing them, it does mean that the clubs are all run by school staff and so we are limited to how many we can put on each half term. We try and ensure that there are a range of different types of clubs to suit all children – sports, arts, cooking, choir etc.
My girls love this school, as do I, I always feel supported and happy for my girls to be here. Thank you so much	
I feel children who have been excluded from other schools shouldn't be allowed to disrupt our children in their final year	This is very difficult as where there are places in a class, we have to admit children who apply. As you know, we have exceptionally high expectations for behaviour in school and ensuring that all children have the best possible environment to learn in is our upmost priority. Where there is any disruption to learning, please rest assured that we are taking all the necessary steps to ensure that all children in the class are getting the support they need and that your child's education remains our primary concern.
I find the school very supportive and my child loves coming to school	
There really are not enough adjectives to describe how happy I am with my daughter's education at St Michaels & St Thomas. She is so happy and has thrived year after year here. Her interests, ideas and personality are nurtured and encouraged daily. Thank you	

Thank you again to everyone who took the time to answer the questionnaires and to feedback thoughts and ideas. Once again the feedback was overwhelmingly positive and we have shared a handful of the comments for you read. As always, we use these questionnaires as an opportunity for development and we really value your feedback on things that we could do even better. The main thing this year is that some of you feel that communication could improve slightly in some areas. We understand how small things like miscommunicated timings can cause upset or inconvenience and I will be looking at how we can ensure this is managed better going forwards.

Can I continue to remind all parents/carers, that if you have any concerns, there are a number of avenues that you can go down to address them. Your first port of call is always the class teacher, who will hopefully be able to solve any concerns that you have. If you feel that your concern has not been addressed, or that it is more serious or confidential than addressing with the class teacher, please feel free to drop in or call the office to make an appointment to see me. In most instances I can see parents the same day, and concerns can be addressed quickly.

We really do value your input, so if there is any further feedback on how we can develop our practice to best support your child and your family, please do not hesitate to contact us.

Thank you to all of the families who took the time to respond, and for all of the lovely comments, thanks and praise of our staff. Your ongoing support means a lot and makes a huge difference.

Miss Slingsby



*Learn, Achieve, Love, Believe*